

## HCAHPS Known Issues for Second Quarter 2009 (2Q09) and forward Discharges

Date Added	Issue #	GENERAL	Resolution
4/1/2009	1	Files submitted via XML upload with missing answer values for elements within the Survey Results Record or “<Patientresponse>” section will inappropriately receive error message #60000 - {0} is required in patient response. (NOTE: {0} is a variable that denotes the <question-code> that needs to be amended.) The correct error message is #60020 - Answer is required for question <question-code>. The correct element is referenced in the error message and should be investigated, corrected, added to the XML file and re-submitted.	Will be corrected with the next release of the HCAHPS Warehouse
4/1/2009	2	Files submitted via XML upload with missing values for “Month” or “Year” within the Header Record data elements “<discharge-yr>” or “<discharge-month>” will inappropriately receive error message # 10000 – File cannot be parsed. The correct error messages are #20040 - Discharge Year is required in header and #20070 - Discharge Month is required in header.	Will be corrected with the next release of the HCAHPS Warehouse